Elisa Mobiiliturva is a security service for voice and mobile broadband subscriptions. Elisa Mobiiliturva protects your subscription while using the internet, and it is always on and up to date. The service blocks access to malicious webpages that are known to spread malware and protects you from e.g. phishing attempts. Elisa Mobiiliturva can be used everywhere in the mobile network, in Finland and abroad. The service does not require any installation or a separate app to be installed to your phone.

Limitations

Elisa Mobiiliturva is an additional service for mobile subscriptions; it does not work with Wi-Fi networks implemented over a fixed network. VPN services, obscuring your IP address or using a different DNS for browsing will also prevent the service from functioning. If the network traffic is encrypted using HTTPS, filtering of harmful content works, but no warning will be displayed about possible threats.

Ordering the service

You can order Elisa Mobiiliturva from www.elisa.fi/mobiiliturva (webpage in Finnish only), at an Elisa store, or by contacting Elisa customer service on +358 10 190 240.

Setting up and using the service

The service is activated immediately after ordering. Malicious webpages are detected and access to them is blocked automatically. When possible, a warning page is displayed where you can bypass the block and access the webpage. You can also turn the service off temporarily in OmaElisa. The service works with all web browsers.

General

Elisa’s general terms and conditions for consumer customers apply to this contract.