

## Elisa Broadband Services

Operator Broadband one-off charge	
Delivery, transfer or line speed change without engineer visit	€20
One-off charge	
Delivery to wall socket	€40
Manual routing of Leased Line (on the customer's request)	€20
Subscriber VLAN or Q-in-Q VLAN	€20
Multi VLAN	€60
FTTB FIB connection (SFP delivery to the switch)	€75

The pricing area information is displayed in the availability inquiry on the ECSO portal										
Monthly charge	Pricing area 0A		Pricing area 1A		Pricing area 1B		Pricing area 2A		Pricing area 2B	
Operaattorilaajakaista	FTTB	FTTH	FTTB	FTTH	FTTB	FTTH	FTTB	FTTH	FTTB	FTTH
1G/100M (ETH/FIB)	€59	€44	€60	€45	€62	€47	€60	€45	€72	€57
250M/50M (ETH/FIB)	€29	€40	€30	€41	€32	€43	€30	€41	€42	€53
100M/10M (VDSL2/ETH/FIB)	€22	€22	€23	€23	€25	€25	€23	€23	€35	€35
50M/10M (VDSL2/ETH/FIB)	€19	€19	€20	€20	€22	€22	€20	€20	€32	€32
10M/10M (VDSL2/ETH/FIB)	€16	€16	€17	€17	€19	€19	€17	€17	€29	€29
1G/100M (G.fast)	€40	-	€41		€43					
600M/100M (G.fast)	€36	-	€37		€39					
300M/100M (G.fast)	€32	-	€33		€35					
150M/50M (G.fast)	€28	-	€29		€31					

VLAN Service	Monthly charge
Subscriber VLAN	€5
Multi VLAN	€13
Q-in-Q VLAN	€13

SLA Service Levels	Monthly charge
8h response time, workdays Mon-Fri 8 am-4 pm (P0V8)	€5
12h repair time guarantee, workdays Mon-Fri 7 am-6 pm (P1K12)	€10

Core network transfer service*	Monthly charge
10M-30M	€5
40M-100M	€10
200M-1G	€20

**Change, cancellation and urgency charges of fixed network's order**

Urgent delivery of an order(include installation )	€250 on weekdays from 8 am to 4 pm
Urgent delivery of an order (without installation)	€50 on weekdays from 8 am to 4 pm
Changes of a confirmed order	€20
Cancellation of a confirmed order	50% of the delivery charges of the cancelled products
Identification of/changes to the connection information of a delivered connection	€20 /connection

Cancellations of orders regarding already-delivered products will be handled as regular order cancellations. In this case, the service charge plus one month's monthly charge will be invoiced for the products. Cancellation of service termination or transfer of termination date is possible within the regular delivery time. Some changes to the orders can be delivered in shorter time as an urgent delivery (urgent delivery service priced separately).

**Fault measurements**

Service advise without cause	€185 /service advise
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Starting fault measurement prerequisites service advice from lessee.

Service advice without cause is chargeable.

The leasing of connections shall comply with Elisa's General Terms for Operator Products. The prices quoted in this tariff do not include any exceptions to the above ways of operating and terms regarding, for example, delivery times, any sanctions and special services relating to leasing.

This price list is valid from 1 September 2025 and valid for the time being. The prices quoted are exclusive of VAT. Taxes and any other official charges valid at any given time will be added to final prices. The prices quoted here do not include indoor network in properties.