

Elisa Environmental Policy

elisa

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1 PURPOSE

1.1 Purpose of the Policy

The overall purpose of the *Elisa Environmental Policy* (hereinafter *Policy*) is to support Elisa's mission of *A Sustainable Future Through Digitalisation*, by from an environmental perspective further specifying the rules constituted in the *Elisa Code of Conduct*. This policy describes the compliance with legislation and regulations in our operations and how we commit to reduce environmental impact in our business and other operations. On an operational level, this sets global standards for Elisa and gives guidance of responsible conduct and measures through related management systems of Elisa.

1.2 Scope and applicability

This Policy is applicable to every employee, director, and officer within the Elisa group of companies and its affiliates. This Policy also applies to all third parties acting on behalf of Elisa. We also require our suppliers, sub-contractors, and external partners to comply with similar principles. Elisa may also operate in countries where there are more stringent environment laws or regulations in place. In such cases, the provisions of the locally applicable laws will override the principles set out in this Policy.

1.3 Approval

The Elisa Environmental Policy is approved by Elisa corporate Responsibility Management Board.

1.4 Related documents

The Elisa Code of Conduct sets the foundation for our own ethical business behaviour, while the *Elisa Code of Ethical Purchasing* describes the ethical and legal duties and responsibilities of our suppliers.

The non-public *Elisa Energy Policy* describes optimisation of the net energy balance within all Elisa operations, which requires continuous development to stay at an optimal degree of energy efficiency.

The *Elisa Environmental Management System* describes our operational context and the scope, objectives, and ways of managing our resource efficiency and environmental sustainability overall.

The *Elisa Energy and GHG Emission Disclosure* is a supplement to our annual responsibility report.

2 ROLES AND RESPONSIBILITIES

All employees, directors and officers within Elisa Group are responsible for complying with applicable Environment legislation, Elisa's Code of Conduct, this Policy, as well as any other applicable Elisa Group policies, guidelines and instructions given from time to time.

All employees are expected to familiarize themselves with this Policy.

2.1 Management responsibilities

Managers are responsible for ensuring that their teams and functions are compliant with this Policy and for monitoring such compliance.

Persons in managerial positions are expected to show example on ethical and responsible business conduct, including with regards to environment.

3 ELISA'S ENVIRONMENTAL RESPONSIBILITY

3.1 General principles

Elisa's mission is A Sustainable Future Through Digitalisation. Responsibility is one of Elisa's company values. In environmental responsibility we focus on climate responsibility and energy efficiency. ICT products and services play a key role in lowering the global carbon footprint. Elisa became carbon neutral already in 2020 and wants to be part of creating a carbon neutral society.

By our energy efficient services, we can obtain significant reduction of both our own as well as our customers' carbon footprint. We continuously develop our operations, and we can provide sustainable digital services that enable also our customers to be more resource-efficient and climate-friendly.

We aim at reducing environmental impact of our products and services throughout their total life cycle. Elisa shops have recycling bins and electronic waste is recycled as raw material. Functional mobile devices are re-used. We also have methods for processing devices returned through sales channels.

We cooperate with our supply chain and require our suppliers to comply with similar principles and we expect our suppliers to follow Elisa's Code of Ethical Purchasing or similar principles in all their business operations and in their own supply chain:

- Processes exist to actively streamline the use of limited resources (e.g., energy, water, raw materials).
- Appropriate management, operational and technical methods are available to assess and reduce the risks of harmful environmental emissions.
- Methods for end customers are in place to improve the environmental performance of products and services.
- Innovative development that generates environmental and social benefits for products and services are supported.
- Suppliers and their subcontractors are encouraged to report any suspected violations or non-compliance with this Policy to Elisa's whistleblowing channel available at our webpage.

Responsibility also means that every Elisa employee contributes to the well-being of the environment and chooses an environmentally friendly alternative in the employee's activities.

We comply with legislation and regulations in all our operations, and we are committed to continuously improving the environmental impact of our business as well as promoting environmentally friendly operations.

3.2 Commitments of environmental responsibility

Elisa is a signatory to the *UN Global Compact* initiative. We are committed in our operations to adapting, supporting, and implementing the basic principles of the UN related to environment, as well as to reporting our operations on a regular basis.

We have set Science Based carbon reduction targets, by which companies are committed to the Paris Agreement on climate change. Our carbon reduction goals are set according to the SBT initiative's targets. In addition, we are committed to *The Climate Pledge* and to Finland's *Energy Efficiency Agreement* accordingly.

Elisa's Code of Conduct is accepted as binding principles for the whole Elisa Group, all our business and personnel. Elisa's procurement is covered by the Code of Ethical Purchasing.

Elisa is a member of the climate partners network of the cities of Helsinki and Tampere. We have signed a climate commitment in which we have committed to providing products and services that help our customers to reduce their carbon dioxide emissions. We report the fulfilment of our commitment annually to other climate partners.

4 TRAINING

Environmental training and communication are performed as part of corporate responsibility. We improve the know-how of our employees through inhouse activities and by utilising external training events and seminars provided by different partners.

5 REFERENCES

Elisa Code of Conduct

Elisa Code of Ethical Purchasing

Elisa Environmental Management System

Elisa Energy and GHG Emission Disclosure