

Optical Access Fibers

Product	Connection/Transfer charge €	Monthly charge €
Optical Access Fiber 1 FTTH	€139	€16
Optical Access Fiber 1 FTTB	€139	€82
Optical Access Fiber 2 FTTB	€239	€164

Availability inquiries

Price of availability inquiry response	€25/connection
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Elisa will charge for answers to availability enquiries that have preceded the leasing of the connections, if the number of answers to availability enquiries during one month is more than double the number of connections said telecommunications company ordered from Elisa during the same time. The fee will only be charged for excess answers. The availability enquiry and its response are not binding on either party, and the connection will not be reserved for the enquiring party on the basis of these. The delivery of the connection requires that capacity is available on the date of order.

Change, cancellation and urgency charges for orders

Urgent delivery of an order	2 x product service charges
Cancellation or change of a confirmed order	50% of the original product's service charge (in addition to the service charges for the delivered products)
Identification of/changes to the connection information of a delivered connection	€20/connection

Cancellations of orders regarding already-delivered products will be handled as cancelled orders. In this case, the service charge plus one month's monthly charge will be invoiced for the products.

Interference measurements

Unnecessary repair visits	€185/visit
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The notifying party which requires the repairs will be responsible for any costs arising from an unnecessary fault notification.

This price list is valid on Elisa's SMP areas defined by Traficom's regulation for market 3a. Elisa's General Terms for Operator products will be applied to the agreement. Any deviating operating methods and conditions concerning delivery times, any sanctions and special services related to leasing are not included in the listed prices.

If the delivery of the service requires the ordering of a door opening service in order to access the property's shared spaces, the delivering operator has the right to charge an additional cost from the ordering operator.

This price list is valid from 1 January 2024 and applicable with the following terms and conditions: The prices are listed without Value Added Tax, and the taxes and any other authority fees valid at each time will be added to the final prices. The prices quoted here do not include indoor network in properties.

Market areas according to TRAFICOM's regulation							
Elisa's SMP areas market 3a							
Area 18	Alavieska	Haapavesi	Kalajoki	Kannus	Merijärvi	Nivala	Oulainen
	Pyhäjoki	Raahe	Sievi	Siikajoki	Ylivieska		
Area 22	Kokkola	Toholampi					
Area 23	Kruunupyö						
Area 36	Ilmajoki	Kauhava	Laihia	Lapua	Mustasaari	Seinäjoki	Vaasa
	Vöyri						
Area 37	Kurikka						
Area 39	Korsnäs						
Area 41	Kaskinen						
Area 58	Outokumpu						
Area 60	Joensuu	Kontiolahti					
Area 72	Jyväskylä						
Area 73	Muurame						
Area 94	Tampere	Ylöjärvi					
Area 95	Juupajoki						
Area 96	Orivesi						
Area 97	Hämeenkyrö						
Area 98	Kangasala	Lempäälä	Nokia	Pirkkala			
Area 99	Vesilahti						
Area 115	Janakkala						
Area 116	Hausjärvi	Riihimäki					
Area 129	Lieto						
Area 130	Paimio	Sauvo					
Area 136	Karkkila						
Area 137	Espoo	Helsinki	Järvenpää	Kerava	Nurmijärvi	Siuntio	Vantaa
	Vihti						
Area 138	Inkoo						
Area 139	Kirkkonummi						
Area 140	Kauniainen						
Area 141	Tuusula						
Area 142	Sipoo						
Area 146	Pyhtää						
Area 147	Kotka						