

SERVICE DESCRIPTION ELISA KUKA SOITTAA SERVICE

17.11.2025

The service is subject to Elisa's general terms and conditions for consumers.

Elisa Kuka Soittaa caller ID is a value-added service for mobile subscriptions that displays the caller's name details without a separate app. The service shows the recipient the caller's name details if they are found in the directory database used by the service (Elisa's own customer database and an external partner's database). If the caller's number name information is not found in the directory database, the message "Soittajan nimi ei tiedossa" ("Caller's name unknown") will be displayed.

The service does not need to be installed or require a separate application. It works on all modern smartphone models but has limited functionality on feature phones. The service requires VoLTE capability to function, meaning the phone must be on a 4G or 5G network and VoLTE functionality must be enabled. The service is compatible with mobile subscriptions where the Wi-Fi feature is active. The service also works abroad. The service is not compatible with MultiSIM subscriptions.