

Elisa Virtual Unbundled Local Access (VULA)

One-off charge	
VULA service with Leased Line 2-wire connection	€75
VULA service as upper band connection	€57
VULA service delivery to wall socket	€40

VULA service connection charge includes installation charge of the needed filter at the centre when the connection is delivered to the same subscriber line with the analog telephone line.

Monthly charge	Elisa's SMP areas market 3a		
	Port + Subscriber line	Port + Upper band	Port + Upper band + Filter
VULA service	FTTC*	FTTC*	FTTC*
100M/10M (VDSL2)	€18.00	€9.05	€9.65
50M/10M (VDSL2)	€18.00	€9.05	€9.65
30M/5M (VDSL2)	€18.00	€9.05	€9.65
10M/10M (VDSL2)	€18.00	€9.05	€9.65
10M/5M (VDSL2)	€18.00	€9.05	€9.65

* Delivered with Elisa Corporation's subscriber line/upper band

A full monthly charge will be charged as of the month following the installation. The monthly charge will not be reimbursed for the month during which the subscription is terminated.

SLA Service Levels	Monthly charge
8h response time, workdays Mon-Fri 8 am-4 pm (P0V8)	€5
12h repair time guarantee, workdays Mon-Fri 7 am-6 pm (P1K12)	€10

VULA NNI

One-off charge	
Delivery charge (price/NNI-port)	€260
Modification to NNI Service, no installation by an engineer	€200
Additional engineer visit (Minimum pricing is 2h)	€98/h

Monthly charge	
Elisa NNI VULA 1G	€52.75



Customer premises equipment

One-off charge of Customer premises equipment

CPE installation is made concurrently with delivery of Operator Broadband connection**	€98
CPE installation is made separately	€294

** Delivery to the wall socket is also required

Monthly charge of Customer premises equipment

Capacity of connection	Access technology	Elisa CPE	Monthly charge
1/1M- 24/3M	ADSL2+	Cisco C887VAM Integrated Services Router	€30

Change, cancellation and urgency charges of fixed network's order

Urgent delivery of an order	€250 on weekdays from 8 am to 4 pm
	€750 other times and public holidays
Changes to a confirmed order with an impact on the delivery content or schedule	€20
Changes to a confirmed order with no impact on the original delivery	€10 order processing fee will be added to the delivery charge of the product
Cancellation of a confirmed order	50% of the delivery charges of the cancelled products
Identification of/changes to the connection information of a delivered connection	€20 /connection

Cancellations of orders regarding already-delivered products will be handled as regular order cancellations. In this case, the service charge plus one month's monthly charge will be invoiced for the products. Cancellation of service termination or transfer of termination date is possible within the regular delivery time. Some changes to the orders can be delivered in shorter time as an urgent delivery (urgent delivery service priced separately).

Fault measurements

Service advise without cause	€185 /service advise
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Starting fault measurement prerequisites service advice from lessee.

Service advice without cause is chargeable.

The leasing of connections shall comply with Elisa's General Terms for Operator Products. The prices quoted in this tariff do not include any exceptions to the above ways of operating and terms regarding, for example, delivery times, any sanctions and special services relating to leasing.

This price list is valid for the time being. The prices quoted are exclusive of VAT. Taxes and any other official charges valid at any given time will be added to final prices. The prices quoted here do not include indoor network in properties.



Market areas according to TRAFICOM's regulation							
Elisa's SMP areas market 3a							
Area 18	Alavieska	Haapavesi	Kalajoki	Kannus	Merijärvi	Nivala	Oulainen
	Pyhäjoki	Raahe	Sievi	Siikajoki	Ylivieska		
Area 22	Kokkola	Toholampi					
Area 23	Kruunupyö						
Area 36	Ilmajoki	Kauhava	Laihia	Lapua	Mustasaari	Seinäjoki	Vaasa
	Vöyri						
Area 37	Kurikka						
Area 39	Korsnäs						
Area 41	Kaskinen						
Area 58	Outokumpu						
Area 60	Joensuu	Kontiolahti					
Area 72	Jyväskylä						
Area 73	Muurame						
Area 94	Tampere	Ylöjärvi					
Area 95	Juupajoki						
Area 96	Orivesi						
Area 97	Hämeenkyrö						
Area 98	Kangasala	Lempäälä	Nokia	Pirkkala			
Area 99	Vesilahti						
Area 115	Janakkala						
Area 116	Hausjärvi	Riihimäki					
Area 129	Lieto						
Area 130	Paimio	Sauvo					
Area 136	Karkkila						
Area 137	Espoo	Helsinki	Järvenpää	Kerava	Nurmijärvi	Siuntio	Vantaa
	Vihti						
Area 138	Inkoo						
Area 139	Kirkkonummi						
Area 140	Kauniainen						
Area 141	Tuusula						
Area 142	Sipoo						
Area 146	Pyhtää						
Area 147	Kotka						

