

Elisa International Software Services

Faster Profitable Growth

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AGENDA

- 2 Faster profitable growth
 - Growth acceleration
 - Scale benefits
- 3 Distributed Energy Storage
- 4 Management priorities



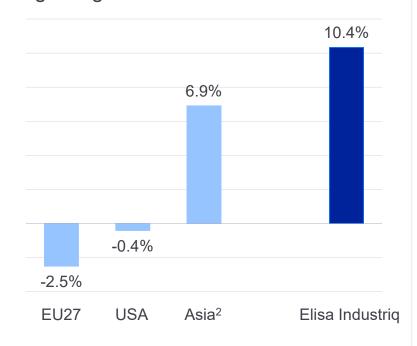
Performance update

Our growth has accelerated despite economic uncertainties

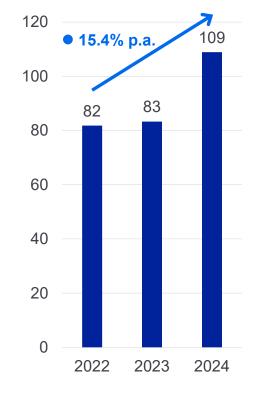


Growth in a challenging market

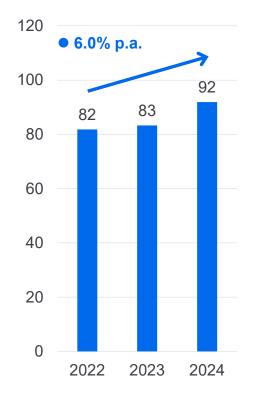
Industrial production¹ vs. Elisa Industriq Organic growth 2023–2024



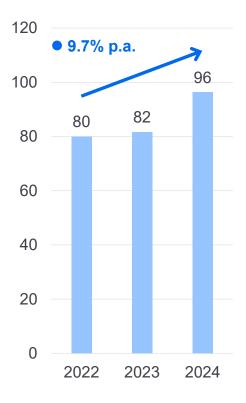
Reported revenue, EURm



Organic revenue, EURm



Order intake, EURm





Faster profitable growth

New strategic era, now building momentum for scaling



ELISA INDUSTRIQ

Value proposition

- We are at the core of creating a sustainable future through digitalisation.
- We offer software solutions for operational intelligence.
- We promise operational improvements that create value for customers from day one.

Stakeholders

- We create value for our customers through our industry expertise and AI capabilities.
- We create possibilities for our people to apply their full potential and drive our global growth.
- ✓ We create value for Elisa's shareholders through profitable, double-digit growth.



Growth acceleration

Operational intelligence software is a sizeable, high-growth market



Operational intelligence software¹



Selected target customers

- Configure-to-order manufacturers
- High-tech manufacturers
- Telecom operators

Selected target geographies

- Europe (key countries: Germany, France, Italy, UK, Nordics)
- Asia (key countries: Malaysia, Singapore, Taiwan)
- USA



Growth acceleration

Optimising customer operations with software solutions grounded in deep industry expertise & AI proficiency



| Our solutions deliver value from data and analytics, automation and Al capabilities | | Solving real customer problems | Our customers |
|---|---|---|---|
| Configure-to-order manufacturers | Supply chain planning & real- time manufacturing execution software | Manufacturers face supply chain disruptions, unpredictable demand, quality issues, cost pressures and delivery delays. | BURBERRY CAMPARI Fiorentini Electrolux Novo nordisk |
| High-tech manufacturers | Advanced statistical process control, recipe, material & durables handling & data analysis software | Manufacturers experience inconsistent production quality, low yield, high waste costs and intense cost pressures. | GlobalFoundries infineon SCHAEFFLER Micron. Onsemi Entegris BOSCH Ontinental Spitec |
| Telecom operators | Customer experience assurance & performance management software with automation & AI use cases | Operators struggle with managing massive data, affecting network performance, service delivery and customer experience. | Telia Ovodafone T Mobile Sell TELE2 |



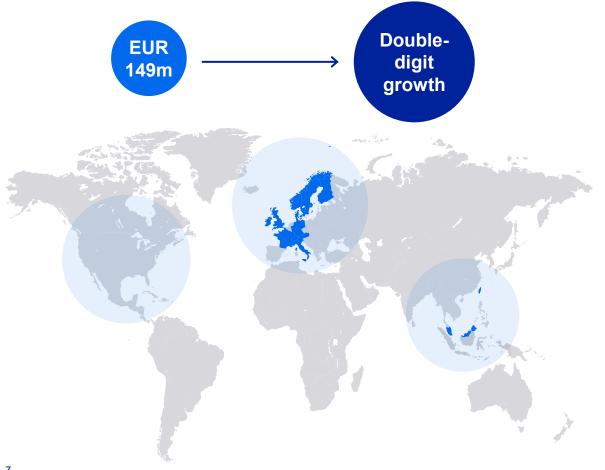
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Growth acceleration

Expanding our geographical presence



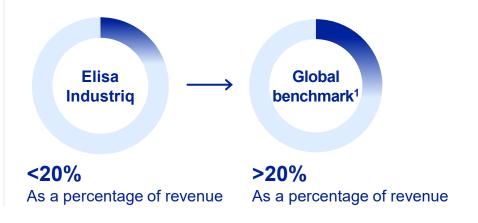
Clear path to accelerated revenue growth



Executing successful go-to-market operation

- Proven product–market fit & business model
- Repeatable & evolving go-to-market playbook
- Increasing sales through partners
- Further acceleration through continued bolt-on acquisitions

Increasing sales & marketing investment

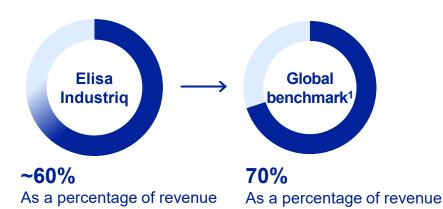


Scale benefits

Sizable opportunity to add profitability through higher gross margins

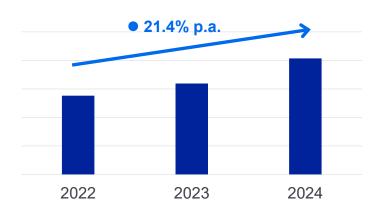


Raise gross margin



Raise recurring revenue²

Recurring revenue², EURm



Increase scalability of our solutions

- Increase software share by growing recurring revenues (SW maintenance & SaaS)
- Increase sales & delivery through partners to grow share of high-margin software licences
- Step up delivery project efficiency through solution standardisation, keep healthy margins for hardware & third-party software

Grow the share of high-margin software revenues



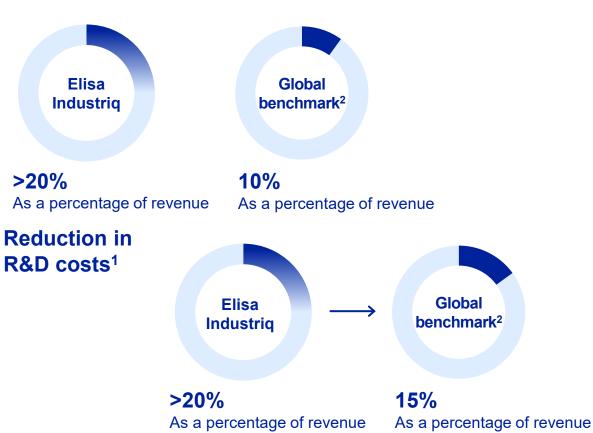


Scale benefits

Simplifying operations to increase scale benefits



Reduction in G&A costs¹



Simplifying operations

- Simplifying our legal & operational structure
- Standardising operations & IT
- Relying on Elisa's efficient practices & assets

Reusable, sharable software assets

- Modular software architecture
- Shared cloud & Al capabilities
- Right-cost site strategy



Distributed energy storage

Creating growth opportunities in the rapidly expanding electricity flexibility markets



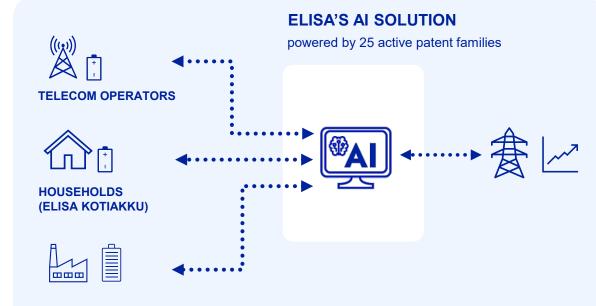
Electricity flexibility markets¹



- Residential
- Commercial & industrial
- Grid-scale

- Verified market demand in telecom sector, with proven & promising results
- Expanding in residential, commercial & industrial sectors; first in Finnish market
- Additional value in energy procurement optimisation for our customers & partners

Aggregating energy storage assets for flexibility markets



Commercial & industrial

- District heating companies
- Large commercial premises
- Multi-dwelling housing
- Industrial heat

- Controlling energy storage
- Optimisation of electricity consumption
- Participation in reserve markets
- Increasing resilience for both electricity grid operators & customers



Management priorities

Creating momentum for accelerated, profitable double-digit growth

Faster Profitable Growth



Accelerate growth

- Repeatable go-to-market model for geographic expansion
- Bolt-on acquisitions to accelerate growth
- Scaling Distributed Energy Storage innovation

Increase profitability by capturing scale benefits

- Improving gross margin
- Optimising G&A costs
- Optimising R&D costs



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FORWARD-LOOKING STATEMENTS

Certain information and statements in this presentation, including those related to future performance and other trend projections, contain "forward-looking statements". By their nature, forward-looking statements involve unknown risks and uncertainties because they relate to events and depend on circumstances that will occur in the future. These statements are not guarantees of future performance and undue reliance should not be placed on them.

